

Name & Logo



LOGIN: Ulrica

PASSWORD: ****

[forgot your password?](#)



USER PROFILE

Ulrika Johanson 2010
Social Secretary
Socialjuren | IFO | Social Service

CASE SUMMARY

12 cases waiting for review
26 cases in process
8 cases closing

NEWS

Topic 1

Obit rate velibusti as serchil luptur sunte ilis escimus dipicti onsequae. Et eturibero berchicidio moloresequi doluptae. Uptaquia vel iunt.

Obisqui aut voluptatet aut opta dus rerspel igniae comnihi... [read more](#)

Topic 1

Obit rate velibusti as serchil luptur sunte ilis escimus dipicti onsequae. Et eturibero berchicidio moloresequi doluptae. Uptaquia vel iunt... [read more](#)

[more topics](#)

search topics



Waiting for Review

In Process

Sort by Date ▼

Search case

Soramist Chintanamanus

John Larson

Anna Maria

Josh Johansson

Niklas Po

Marie-Ann

Pia Motta

Suzanne Star

Lars Jonna

Stefan Borrahn

May						
Su	Mo	Tu	We	Th	Fr	Sa
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02	03	04	05	06	07	08
09	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

To do list: ▲



Waiting for Review

In Process

Sort by Date ▼

Search case

Name: Soramist Chintanamanus
 Social Number: 821103-0000
 Address: 102 Stipendiegränd 8B
 Umeå, Sweden 90735
 Phone: +46-73-848-3313
 e-mail: sor7535@hotmail.com
 Description: has no money to live

John Larson

Anna Maria

Josh Johansson

May						
Su	Mo	Tu	We	Th	Fr	Sa
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23	24	25	26	27	28	29
30	31					



Waiting for Review

In Process

Sort by Date ▼

- Urgency
- Category
- Name
- Date

Search case

Name: Soramist Chintanamanus
 Number: 821103-0000

Address: 102 Stipendiegränd 8B
 Umeå, Sweden 90735

Phone: +46-73-848-3313

e-mail: sor7535@hotmail.com

Description: has no money to live



John Larson

Anna Maria

Josh Johansson

May						
Su	Mo	Tu	We	Th	Fr	Sa
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23	24	25	26	27	28	29
30	31					



Waiting for Review

In Process

Soramis...

[edit](#)

Profile

Case



Name: Soramist Chintanamanus
 Birthday: 30 October 1982
 Social Number: 821103-0000

Gender: Male

Hometown: Bangkok, Thailand

Employers: Unemployed

Address: 102 Stipendiegränd 8B
 Umeå, Sweden 90735

Phone: +46-73-848-3313

e-mail: sor7535@hotmail.com

May						
Su	Mo	Tu	We	Th	Fr	Sa
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23	24	25	26	27	28	29
30	31					

Events list: ▼

To do list: ▲

<u>add</u>	Due date
Review case 213	30 May
Go shopping	31 May
Go fishing	32 May
Review case 225	33 May
Read a book	34 May
Review case 198	35 May



Waiting for Review

In Process

Soramis...

[edit](#)

Profile

Case



Name: Soramist Chintanamanus
 Birthday: 30 October 1982
 Social Number: 821103-0000

Gender: Male

Hometown: Bangkok, Thailand

Employers: Unemployed

Address: 102 Stipendiegränd 8B
 Umeå, Sweden 90735

Phone: +46-73-848-3313

e-mail: sor7535@hotmail.com

May						
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30	31					

Events list: ▼

To do list: ▲

<u>add</u>	Due date
Review case 213	30 May
Go shopping	31 May
Go fishing	32 May
Review case 225	33 May
Read a book	34 May
Review case 198	35 May



Waiting for Review

In Process

Soramis...

[edit](#)

Profile

Case



Name: Soramist Chintanamanus
 Birthday: 30 October 1982
 Social Number: 821103-0000

Gender: Male

Hometown: Bangkok, Thailand

Employers: Unemployed

Address: 102 Stipendiegränd 8B
 Umeå, Sweden 90735

Phone: +46-73-848-3313

e-mail: sor7535@hotmail.com

May						
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30	31					

Events list: ▲

16 May 2010

First contact	10:21
Review application	13:30
Send application	13:38
Receive call from cutomer	15:45

To do list: ▼



Waiting for Review

In Process

Soramis...

[Add new](#)

Profile

Case

Post

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22/05/2010 at 13.25 by Customer - Soramist

[Add Comment](#)

Post

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22/05/2010 at 13.25 by 2nd Level - Anna

[Add Comment](#)

Post

Saped utenis iur aut quia videlendendi doloribusam, ut quasperum qui ant qui odicilitas que non-sedi tinvendus moluptatur sit dundi de excerferum

22/05/2010 at 13.25 by 1st Level - Ulrika

[Add Comment](#)

Post

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- All entries
- 1st Level
- 2nd Level
- 3rd Level
- 4th Level
- Customer
- Others

May						
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Events list: ▼

To do list: ▼



[New Post](#)

Profile

Case

Post

2

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22/05/2010 at 13.25 by 2nd Level - Anna

[Add Comment](#)

Post

4

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22/05/2010 at 13.25 by 2nd Level - Anna

[Add Comment](#)

Post

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- All entries
- 1st Level
- 2nd Level
- 3rd Level
- Treatment house
- Customer
- Others

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Events list: ▼

To do list: ▼



Waiting for Review

In Process

Soramis...

New Post

Search entry

Profile

Case

Post

4

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22/05/2010 at 13.25 by 2nd Level - Anna

Add Comment

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22/05/2010 at 13.25 by 2nd Level - Anna

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22/05/2010 at 13.25 by 2nd Level - Anna

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22/05/2010 at 13.25 by 2nd Level - Anna

- All entries
- 1st Level
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- Treatment house
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May						
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Events list: ▼

To do list: ▼



Waiting for Review

In Process

Soramis...

New Post

Search entry

Profile

Case

Post

4

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22/05/2010 at 13.25 by 2nd Level - Anna

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22/05/2010 at 13.25 by 2nd Level - Anna

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22/05/2010 at 13.25 by 2nd Level - Anna

- All entries
- 1st Level
- 2nd Level
- 3rd Level
- Treatment house
- Customer
- Others

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16	17	18	19	20	21	22
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30	31					

Events list: ▼

To do list: ▼



New Profile

Profile

Case

Name:

Birthday:

Social Number:

Gender: Male Female N/A

Relationship status: Single Married Divorced

Hometown:

Employers:

Address:

Phone:

e-mail:

[save](#)

Call	Waiting time
Call	Waiting time
Call	Waiting time
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30	31					



Database

Name:
Social Number:
Customer Code:

Gender: Male Female N/A

Second Level

Third Level

Age Range:
Keywords:

Search

May						
Su	Mo	Tu	We	Th	Fr	Sa
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09	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					



Database

Name:

Social Number:

Customer Code:

Gender: Male Female N/A

Second Level ▲

- Adult
- Kids Refugees**
- Young until 17 years
- Family Issues
- Ecnomic Issues

Third Level ▼

Age Range:

Keywords:

Search

May						
Su	Mo	Tu	We	Th	Fr	Sa
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02	03	04	05	06	07	08
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Kommun

Organizations

Sort by Dep ▼

IFO ▼

Elderly ▼

Disability People ▼

Search

May						
Su	Mo	Tu	We	Th	Fr	Sa
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02	03	04	05	06	07	08
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Kommun

Organizations

Sort by Dep ▼

Search

IFO

Mottagningsenheten

Adult

Kids Refugees

Young until 17 years

Family Issues

Economic Issues

Kids until 12 years

Young between 13-20 years

Alcohol/Drugs Abuse

Housing

Resources

Elderly

Disability People

May						
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Kommun

Organizations

Sort by Dep ▼

Search

IFO

Mottagningsenheten
Adult
Kids Refugees

Anna Maria B.	2nd floor north	8-17h	8795-4322	60 904 345
John Kim Lars	3rd floor north	9-18h	8795-4322	60 904 345
Maria Anders	2nd floor south	7-17h	8795-4322	60 904 345
Andre Brighton	2nd floor north	8-17h	8795-4322	60 904 345
Camilla Johnnes	3rd floor south	9-17h	8795-4322	60 904 345

Young until 17 years
Family Issues
Economic Issues
Kids until 12 years
Young between 13-20 years
Alcohol/Drugs Abuse
Housing
Resources

Elderly

May						
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Kommun

Organizations

Sort by Dep ▼

NGO ▼

Public Institutions ▼

Private Institutions ▼

Search

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Regulation

Law

Wiki

Sort by Dep ▼

Kommun

Social Department

Categories

Rules

Search

May						
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Regulation

Law

Wiki

Sort by Dep ▼

Search

Kommun

Social Department

- Receiving Level | View | Download
- Assistance Level | View | Download
- Treatment Level | View | Download

Categories

Rules

May						
Su	Mo	Tu	We	Th	Fr	Sa
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Sort by Dep ▼

Alcohol

Drugs

Kids

Family

Search

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Sort by Dep ▼

Customer

Colleagues

Organization

Contractors

Search case

May						
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30	31					



Inbox

Sent

Draft

Trash

Folder A

Sort by Dep ▼

Search case

- Compose
- Delete
- Move to
- Archive
- Report Spam

<input type="checkbox"/>	Anna Maria B.	job information	May 14
<input type="checkbox"/>	John Kim Lars	2nd level restriction	May 14
<input type="checkbox"/>	Maria Anders	personal	May 14
<input type="checkbox"/>	Andre Brighton	job information	May 14
<input type="checkbox"/>	Camilla Johnnes	2nd level restriction	May 14
<input type="checkbox"/>	Anna Maria B.	personal	May 14
<input type="checkbox"/>	John Kim Lars	job information	May 14
<input type="checkbox"/>	Maria Anders	2nd level restriction	May 14
<input type="checkbox"/>	Andre Brighton	personal	May 14
<input type="checkbox"/>	Camilla Johnnes	job information	May 14
<input type="checkbox"/>	Anna Maria B.	2nd level restriction	May 14
<input type="checkbox"/>	John Kim Lars	personal	May 14
<input type="checkbox"/>	Maria Anders	job information	May 14
<input type="checkbox"/>	Andre Brighton	2nd level restriction	May 14
<input type="checkbox"/>	Camilla Johnnes	personal	May 13
<input type="checkbox"/>	Anna Maria B.	job information	May 13
<input type="checkbox"/>	John Kim Lars	2nd level restriction	May 13

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30	31					

Name & Logo



LOGIN: Inger

PASSWORD: *****

[forgot your password?](#)



USER PROFILE

Inger Hansson 2010

Chef

Mottagningsenheten | IFO | Social Service

NEWS

Topic 1

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Obisqui aut voluptatet aut opta dus respel igniae comnihi... [read more](#)

Topic 1

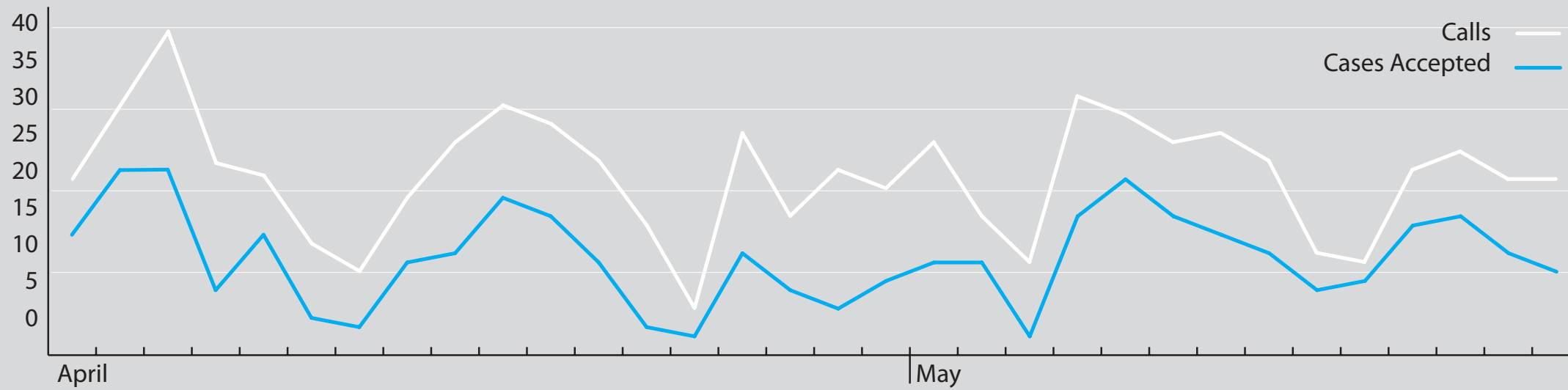
Obit rate velibusti as serchil luptur sunte ilis escimus dipicti onsequae. Et eturibero berchicidio moloresequi doluptae. Uptaquia vel iunt... [read more](#)

[more topics](#)

search topics

CASE SUMMARY

12 April 2010 - 11 May 2010



Total Calls: 646

Cases Accepted: 384

Waiting for Review: 57



- Family 85 (15%)
- Children 100 (20%)
- Adult 132 (27%)
- Economy 190 (32%)
- Refugee 270 (45%)



Receiving Level

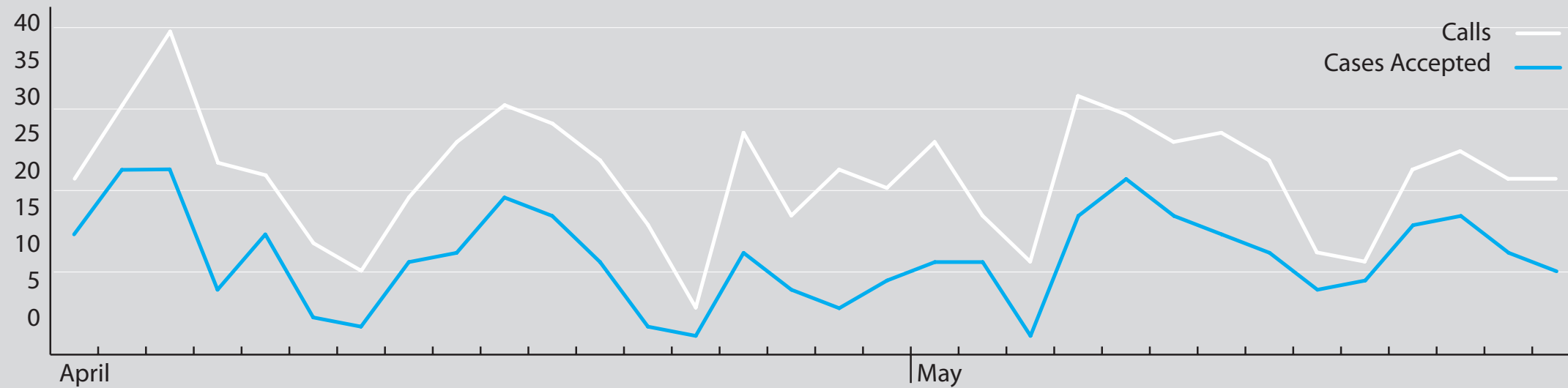
In Process

12 April 2010 - 11 May 2010 ▼

Search case

Day | Week | Month

Calls - Cases Accepted ▼



May						
Su	Mo	Tu	We	Th	Fr	Sa
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02	03	04	05	06	07	08
09	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					



Categories - Processing time ▼

Category	Cases	Processing time			
		1 day	2-3 days	4-6 days	7 days +
Family issue	72 (20%)	16	32	14	8
Adult (Drug abusive)	85 (22%)	20	40	12	6
Children under 18	142 (34%)	42	82	16	6
Economy issue	68 (18%)	6	16	20	12
Refugee	24 (6%)	8	12	3	1
Total	349	94	184	60	33



Receiving Level

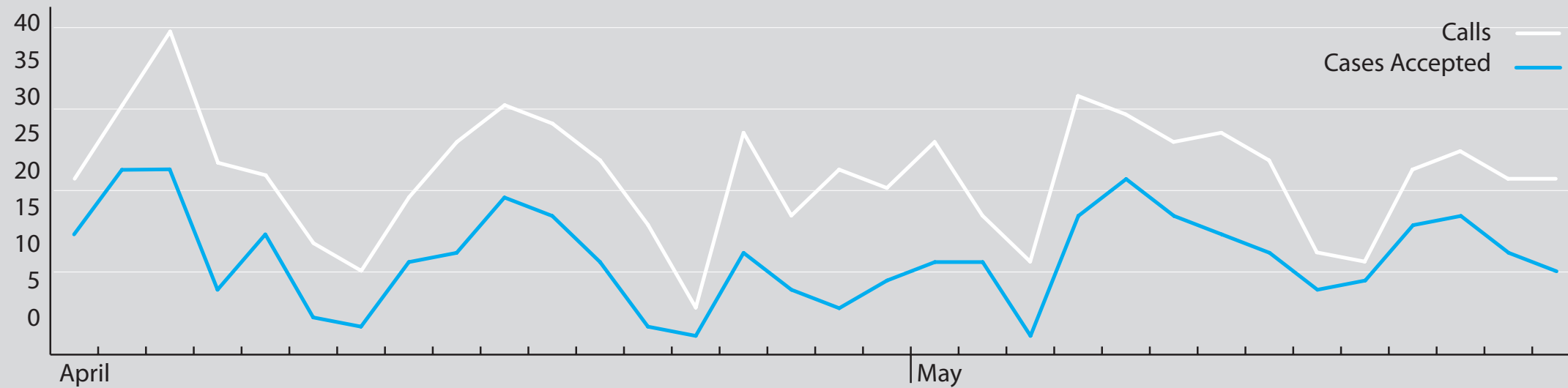
In Process

12 April 2010 - 11 May 2010 ▼

Search case

Day | Week | Month

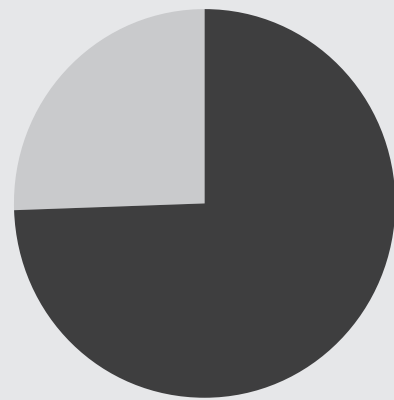
Calls - Cases Accepted ▼



May						
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16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					



Sections - Categories ▼



Mottagningsenheten 280
 Emergency Unit 65
Total Cases 345



Family 85 (15%)
 Children 100 (20%)
 Adult 132 (27%)
 Economy 190 (32%)
 Refugee 270 (45%)



Receiving Level

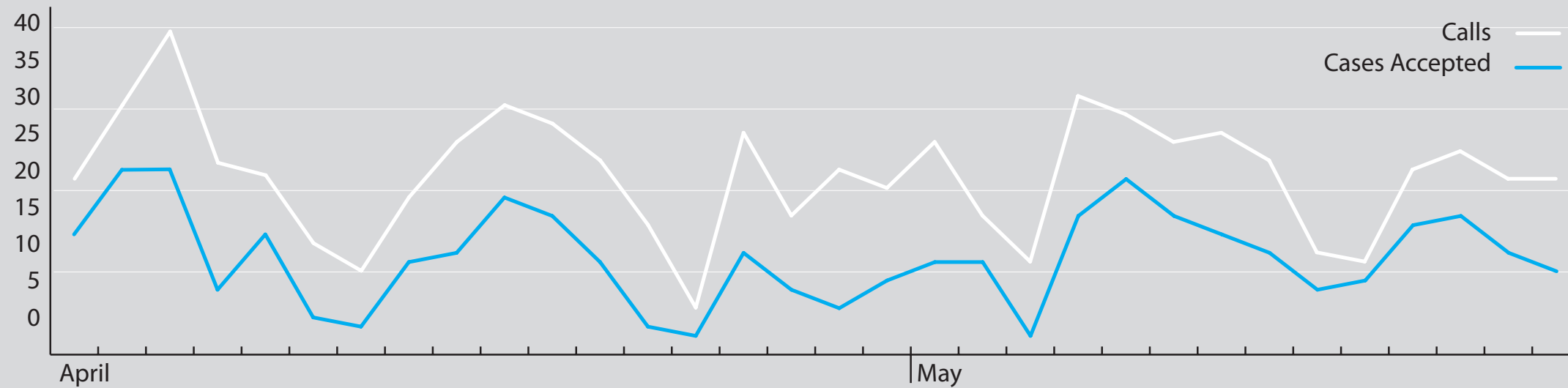
In Process

12 April 2010 - 11 May 2010 ▼

Search case

Day | Week | Month

Calls - Cases Accepted ▼

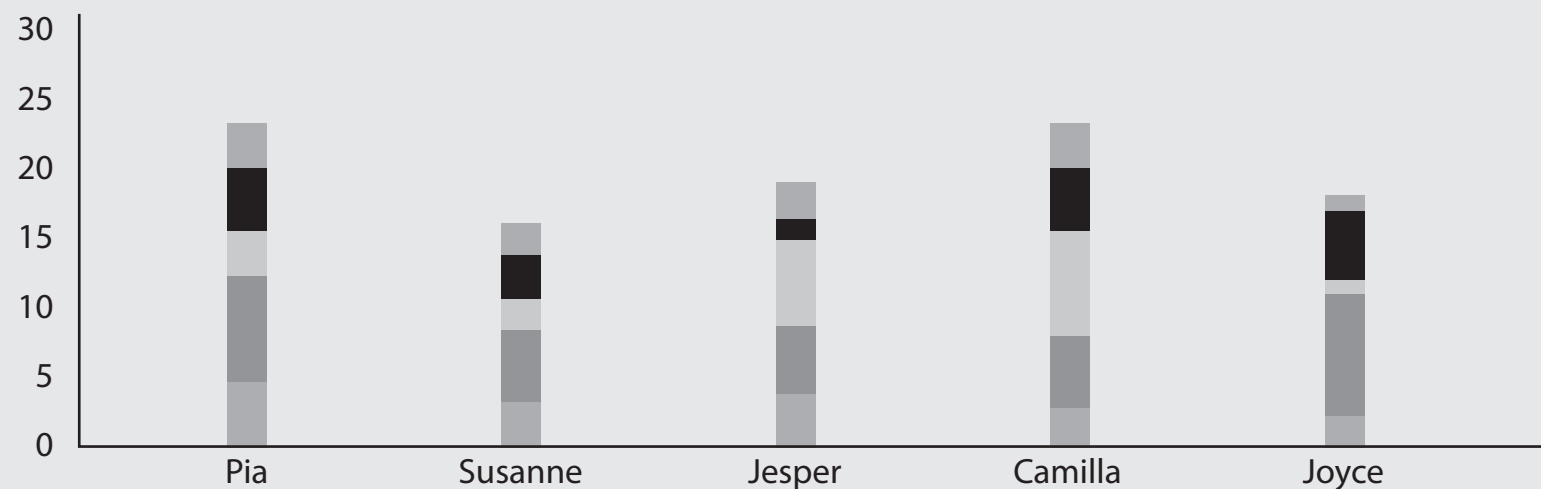


May						
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30	31					



Employees - Categories ▼

Mottag ▼



- Family 85 (15%)
- Children 100 (20%)
- Adult 132 (27%)
- Economy 190 (32%)
- Refugee 270 (45%)



Receiving Level

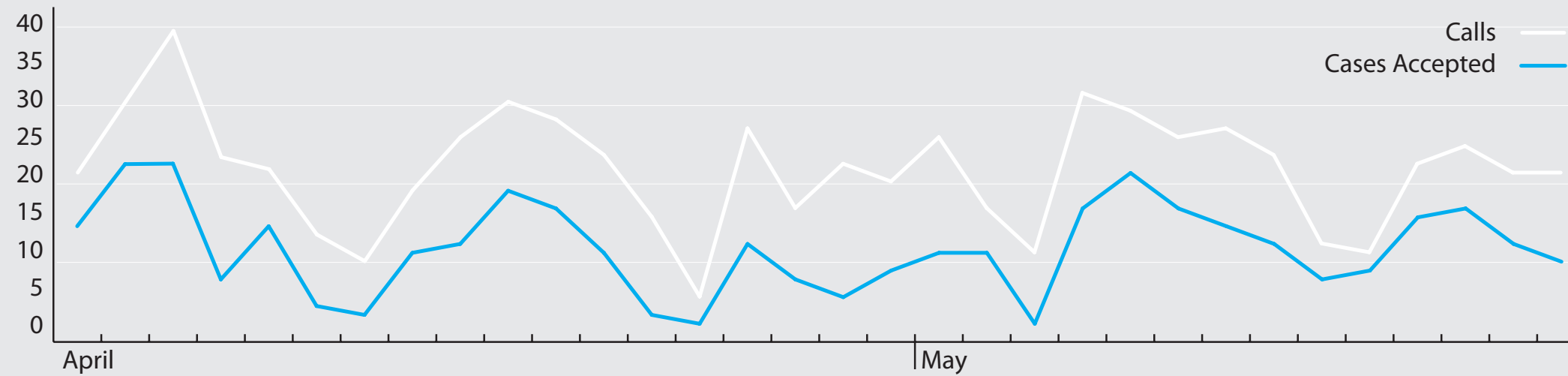
In Process

12 April 2010 - 11 May 2010 ▼

Search case

Day Week Month

Calls - Cases Accepted ▼



May						
Su	Mo	Tu	We	Th	Fr	Sa
						01
02	03	04	05	06	07	08
09	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					



Employees - Categories ▼

Category	Cases	Processing time			
		1 day	2-3 days	4-6 days	7 days +
Family issue	72 (20%)	16	32	14	8
Adult (Drug abusive)	85 (22%)	20	40	12	6
Children under 18	142 (34%)	42	82	16	6
Economy issue	68 (18%)	6	16	20	12
Refugee	24 (6%)	8	12	3	1
Total	349	94	184	60	33



Receiving Level

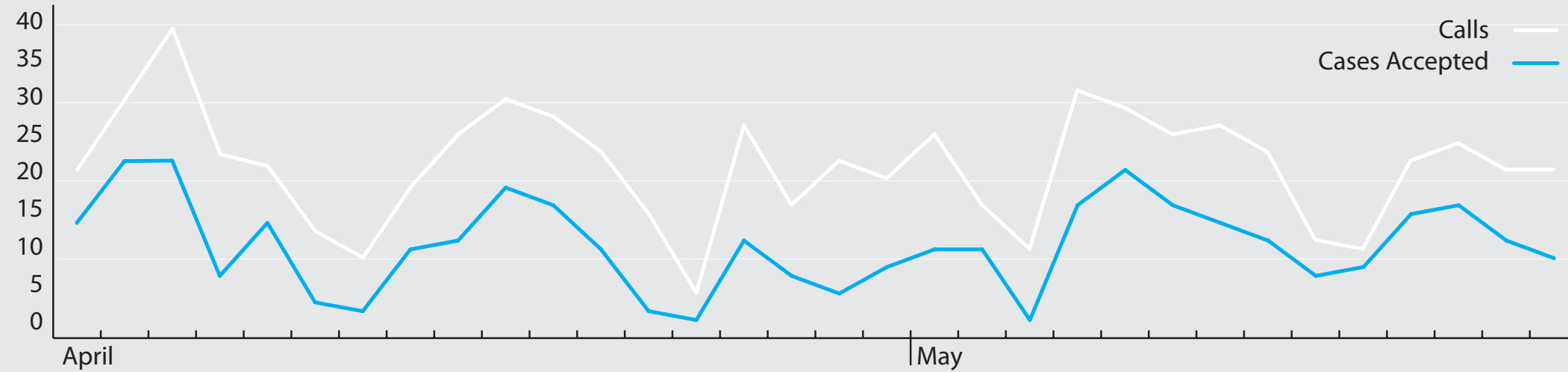
In Process

12 April 2010 - 11 May 2010 ▼

Search case

Day | Week | Month

Calls - Cases Accepted ▼



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						01
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Employees - Categories ▼



■ Mottagningsenheten 280
 ■ Emergency Unit 65
Total Cases 345



■ Family 85 (15%)
 ■ Children 100 (20%)
 ■ Adult 132 (27%)
 ■ Economy 190 (32%)
 ■ Refugee 270 (45%)



Receiving Level

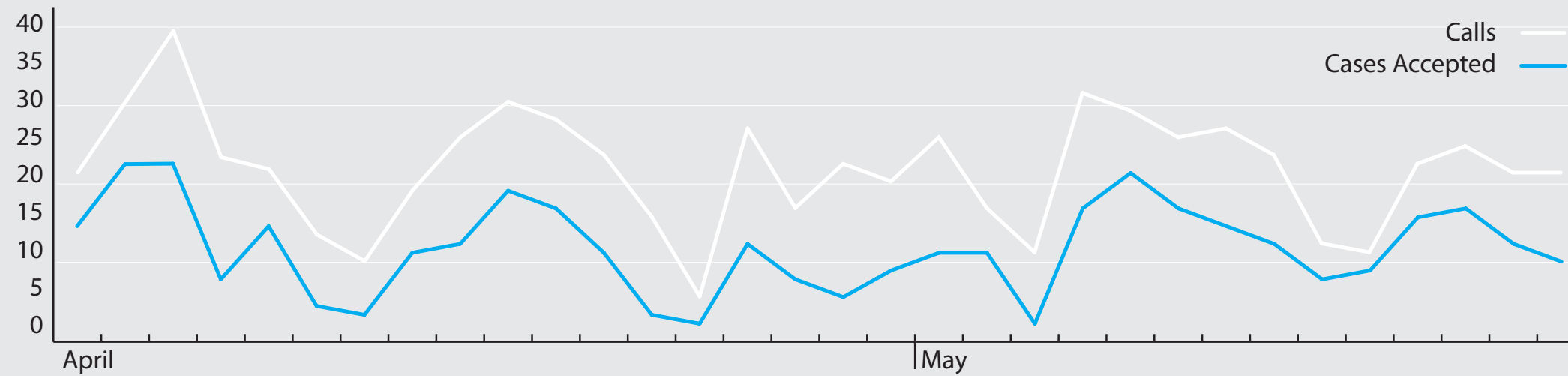
In Process

12 April 2010 - 11 May 2010 ▼

Search case

Day Week Month

Calls - Cases Accepted ▼

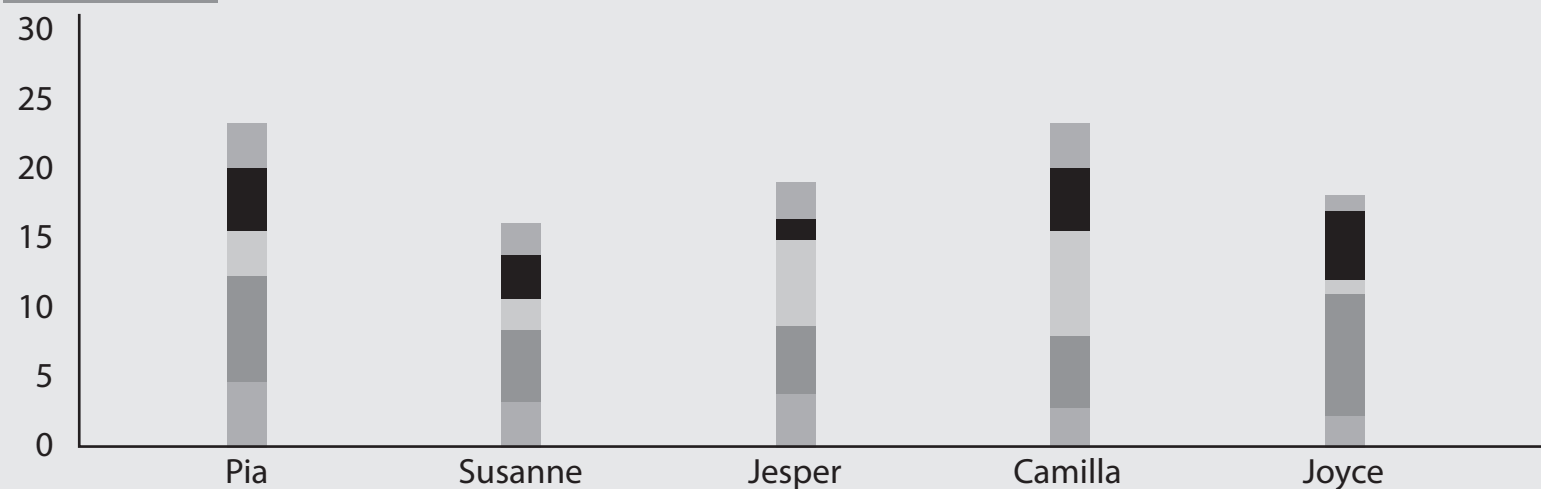


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Mottag ▼

Employees - Categories ▼



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Receiving Level

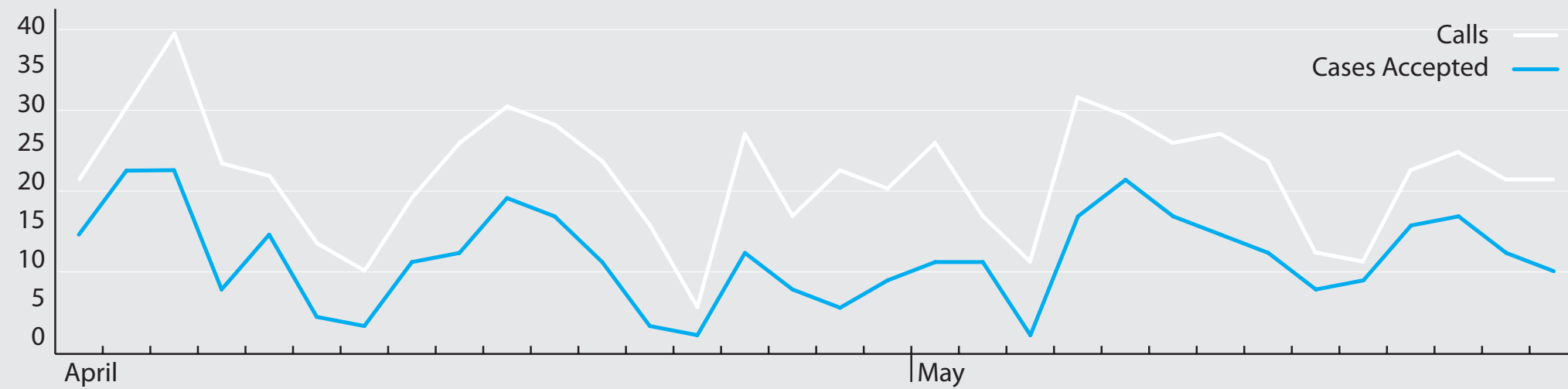
In Process

12 April 2010 - 11 May 2010 ▼

Search case

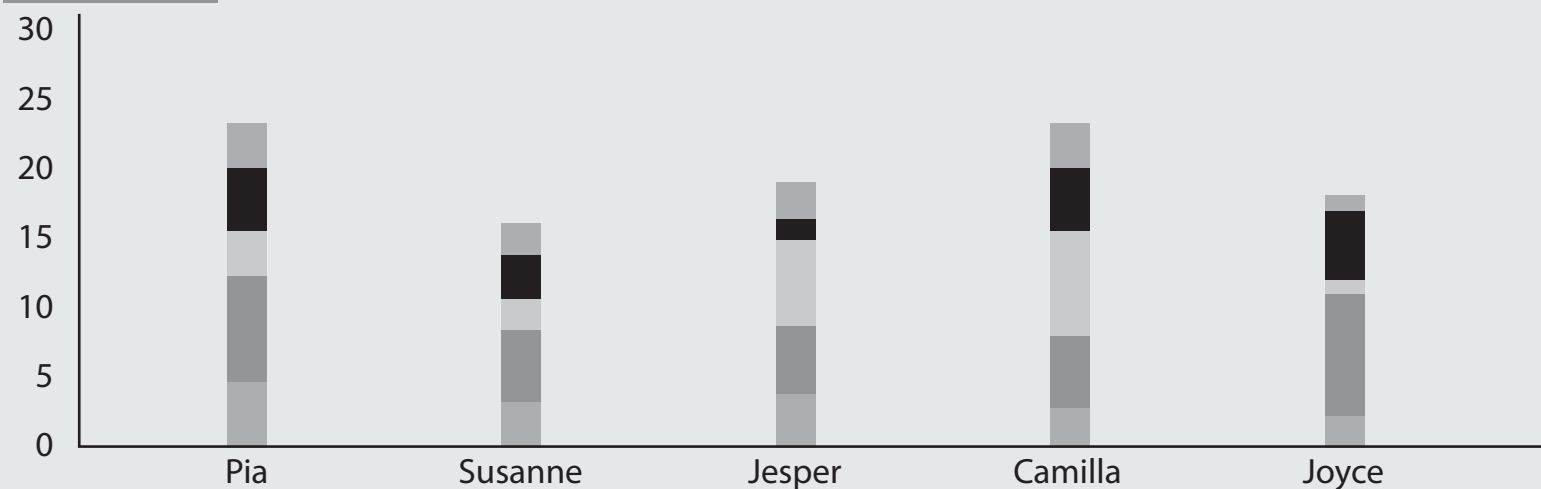
Day | Week | Month

Calls - Cases Accepted ▼



Mottag ▼

Employees - Categories ▼



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Receiving Level

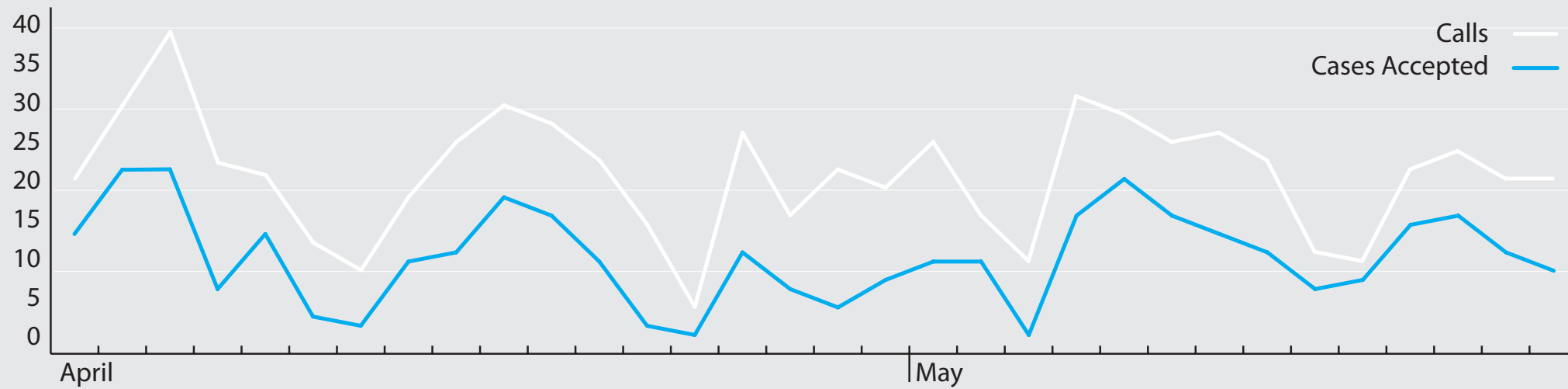
In Process

12 April 2010 - 11 May 2010

Search case

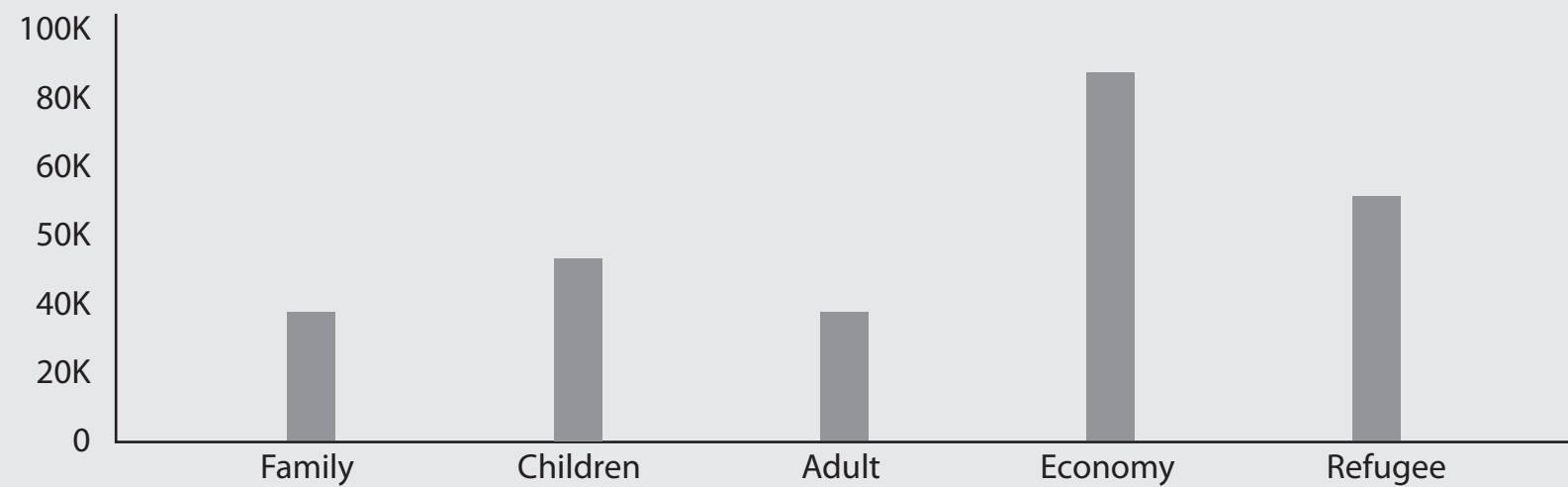
Day Week Month

Calls - Cases Accepted



Grid Pie List

Budget - Categories



May						
Su	Mo	Tu	We	Th	Fr	Sa
						01
02	03	04	05	06	07	08
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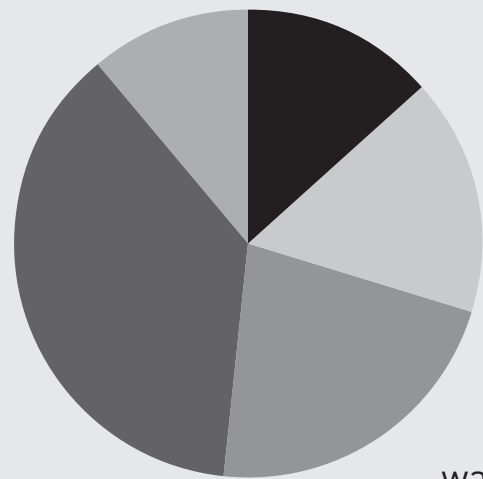
Waiting for Review

In Process

Sort by Dep ▼

Search case

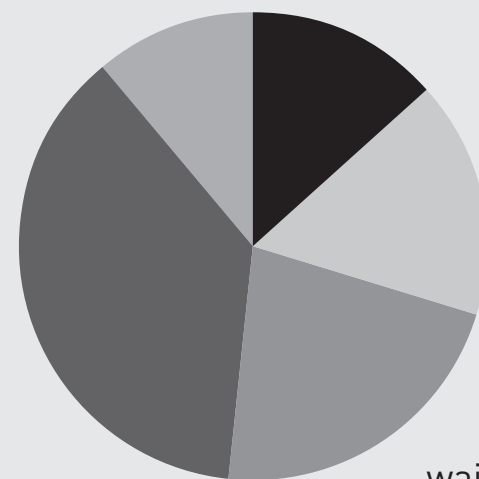
MOTTAGNINGSENHETEN



waiting for review 87 cases

230 cases ▼

EMERGENCY



waiting for review 87 cases

87 cases ▼

May						
Su	Mo	Tu	We	Th	Fr	Sa
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Waiting for Review

In Process

Sort by Dep ▼

Search case

MOTTAGNINGSENHETEN

Suzanne	20 cases	▼
Anna	13 cases	▼
Pia	04 cases	▼
Camilla	09 cases	▼

EMERGENCY

Maria	21 cases	▼
Ulrica	08 cases	▼
Inga	10 cases	▼

May						
Su	Mo	Tu	We	Th	Fr	Sa
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Waiting for Review In Process

Sort by Dep ▼

Search case

MOTTAGNINGSENHETEN

Suzanne	20 cases	▼
Anna	13 cases	▼
Pia	04 cases	▼
Camilla	09 cases	▲
0697887	drug abuse	
8056856	alcohol	
9048565	family issues	
5465656	refugee	
0697887	drug abuse	
8056856	alcohol	
9048565	family issues	
5465656	refugee	
5695686	refugee	

EMERGENCY

Maria	21 cases
-------	----------

May						
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Waiting for Review

In Process

Sort by Dep ▼

Search case

SECOND LEVEL

- Adult 20 cases ▼
- Young 13 cases ▼
- Economic 04 cases ▼
- Refugee 09 cases ▼
- Family 09 cases ▼

THIRD LEVEL

- Adult 20 cases ▼
- Young 13 cases ▼
- Economic 04 cases ▼
- Refugee 09 cases ▼
- Family 09 cases ▼

May						
Su	Mo	Tu	We	Th	Fr	Sa
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16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

Name & Logo



LOGIN: Stefan

PASSWORD: *****

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USER PROFILE

Stefan Hansson | 09989922
Manager
IFO | Social Service

CASE SUMMARY

230 cases waiting for review
480 cases in process
8 cases closing

NEWS

Topic 1

Obit rate velibusti as serchil luptur sunte ilis escimus dipicti onsequae. Et eturibero berchicidio moloresequi doluptae. Uptaquia vel iunt.

Obisqui aut voluptatet aut opta dus rerspel igniae comnihi... [read more](#)

Topic 1

Obit rate velibusti as serchil luptur sunte ilis escimus dipicti onsequae. Et eturibero berchicidio moloresequi doluptae. Uptaquia vel iunt... [read more](#)

[more topics](#)

search topics



Waiting for Review

In Process

Sort by Dep ▼

Search case

MOTTAGNINGSENHETEN

230 cases ▼

ADULTS

480 cases ▼

YOUNG

480 cases ▼

KIDS REFUGEE

480 cases ▼

ECONOMICS

480 cases ▼

FAMILY

480 cases ▼

May						
Su	Mo	Tu	We	Th	Fr	Sa
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NEWS

Topic 1

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USER PROFILE

Ulrika Johanson 2010
Social Secretary
Socialjuren | IFO | Social Service

CASE SUMMARY

12 cases waiting for review
26 cases in process
8 cases closing

NEWS

Topic 1

Obit rate velibusti as serchil luptur sunte ilis escimus dipicti onsequae. Et eturibero berchicidio moloresequi doluptae. Uptaquia vel iunt.

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